



Park rules

A few hours of discovery and experience are about to begin for you. Despite all the fun, we ask you to exercise the usual care and caution. Above all, this means responsibility for yourself and others and not to ignore the rules of courtesy. Furthermore, we ask you to observe the following rules, which constitute our general park rules, in order to avoid any disagreements.

Visits to the Park der Gärten and all associated activities are at your own risk. The instructions of the park's employees and authorised representatives must be followed

Parking

1. The rules and signs of the road traffic regulations apply in the car parks.
2. In order to ensure trouble-free traffic in this area, the instructions of our parking attendants in the car parks must be strictly observed.
3. Please park your vehicle only within the designated parking areas. If you park your vehicle outside the car park and thereby severely obstruct traffic, we will have to have the vehicle towed away at your risk and expense.
4. When leaving your vehicle, please make sure that you have closed the doors, boot, windows and sunroof and do not leave any objects visible in the car.
5. For damage caused by extraordinary events such as storms, hail, explosions and fire theft or damage to your vehicle by others, we cannot provide any compensation. This does not apply if the damage was caused by gross negligence or wilful intent caused by employees of our organisation. However, compensation can only be paid if you report the damage to our staff before leaving the car park, if this notification of damage was reasonable.

Admission/entrance fees

1. The grounds of the Park der Gärten may only be entered with valid admission tickets at the designated entrances for visitors, with the exception of special events.
2. The admission tickets must be kept during the visit and presented on request.
3. Admission tickets are only valid on the day of the visit and lose their validity when leaving the grounds. To be able to enter the park again on the same day, you must report to the ticket office staff.



4. Persons under the influence of alcohol and/or drugs may be refused entry to the park or may be expelled from the park grounds.
5. Children and young people up to the age of 18 can visit the park free of charge if accompanied by an adult.
6. For special events in the park, the marked areas or event areas may only be entered with a special admission ticket/authorisation.

Annual pass

1. The annual pass is valid during all normal opening hours in the respective calendar year with the exception of special events.
2. The annual pass will be replaced if lost. To do so, you must submit a loss report to the park office.
3. If an annual pass is misused, in particular if it is passed on to third parties, the Park der Gärten is entitled to expel the person who has misused the annual pass from the premises and to confiscate the annual pass without replacement and to demand compensation for damages.

Duty of supervision

1. Children under the age of 10 may not enter the park without a parent or guardian. Children from the age of 10 may visit the park unaccompanied by an adult, but only with the permission of a parent or guardian.
2. The Park der Gärten does not assume any duty of supervision whatsoever over minors or other persons requiring supervision. Visitors who are accompanied by such persons have uninterrupted duty of supervision; the supervising visitors are liable for the behaviour of these persons.

The same applies to the special children's programmes offered as part of the "Schule im Grünen", the children's birthday parties, holiday pass campaigns etc.

General safety regulations

1. Animals may not be taken into the park.
2. Smoking is prohibited in the enclosed areas and in the stage area.
3. The fire regulations in the park area must be strictly observed. Please use the cigarette butts in the bins provided. Open fires and barbecues are prohibited.



4. The possession and carrying of weapons or dangerous objects (guns, knives, chains, brass knuckles, etc.) is prohibited on the park grounds.
5. Swimming in the various bodies of water in the park is prohibited.
6. Wilful noise and the loud operation of radios, loudspeakers etc. is prohibited.
7. Taking food and drink into the park is generally permitted. In the catering facilities and at special events in the stage area, the consumption of own food and drink (except baby food) is prohibited. This may also apply to the entire park for individual special events.
8. Cycling, scooter riding and the like are prohibited in the park.
9. The consumption of cannabis is not permitted anywhere in the Park der Gärten.

Use of the playgrounds

The use of playground equipment, playing fields and similar facilities is at your own risk.

Limitations of liability

The Park der Gärten is only liable for damage caused by intent or gross negligence on the part of our staff; in particular, no liability is accepted for items brought onto the premises.

Damage reports

All facilities in the park are carefully maintained and monitored. However, should damage occur through no fault of your own, the damage must be reported to the ticket office staff in the entrance area before leaving the park grounds. The damage should also be reported if there is reason to believe that an incident may result in damage at a later date. A claim for damages is excluded if a possible and reasonable damage report is only made after leaving the park.

Advertising and offering goods and services

Advertising on the grounds and in the car parks of the park as well as the offering of goods and services is only permitted with the prior written authorisation of the Park der Gärten. This also applies to the conducting of opinion polls and counts.

Film recordings / rights of use to photos



Film, video, photo and film recordings are only permitted for purely private purposes, unless otherwise specified. Recording authorisations for commercial recordings must be requested from the Park der Gärten. The visitor agrees that the right to their own image for press and advertising shots is transferred to Park der Gärten gGmbH - see notes on photo/film recordings in accordance with the GDPR at the ticket offices, in the park and on the homepage.

Domestic authority

The Park der Gärten staff are authorised to expel persons from the park grounds without compensation if they violate the park rules or are found on the park grounds without a valid entry pass. This applies in particular to the unauthorised entry of animals.